



Alside[®]
WINDOW SYSTEMS

Fairfield
S E R I E S[™]

Vinyl Windows
and
Patio Doors

10-Year Commercial Warranty

Issued To:

(Original Purchaser)

(Property Address)

(City or Town)

(State)

(Zip)

(Factory Invoice Number)



Fairfield Series™ Vinyl Windows and Patio Doors

Limited 10-Year Warranty

Alside®, the Manufacturer of Fairfield Vinyl Windows and Patio Doors, makes available to the Owner of a Property used for commercial, governmental, multi-family, residential or religion based entities, a Limited 10-Year Warranty, warranting material and labor on Fairfield Vinyl Windows or Patio Doors for 10-Years from date the windows or patio doors were originally purchased, under normal use and service, against specified defects in material and workmanship of the Fairfield Vinyl Windows and Patio Doors, occurring as a direct result of the manufacturing process, and subject to the terms and conditions of this Limited Warranty. This Limited 10-Year warranty runs from the date the window or door was originally purchased, and expires ten years after that date (regardless of the number of intermediate owners).

10-Year Limited Warranty - Vinyl Sash Frame and Vinyl Main Frame

For 10-Years, the rigidized vinyl in the window sash frames and in the window main frame of the basic window unit will be warranted against cracking, blistering, corroding, flaking or peeling.

10-Year Limited Warranty - Moving Parts of the Basic Window and Patio Door Unit

The moving parts of the basic window or patio door unit, consisting of balances to raise and lower the window sash and rollers to operate the patio door panels, and locking mechanisms to secure window sash or patio door panels are all warranted for 10-Years. Manufacturer is not liable for natural weathering of exterior finishes or corrosion of the hardware or screens in highly corrosive environments, such as the entire state of Hawaii or within two miles of any coastline.

10-Year Limited Warranty - Fiber Glass Screening and Screen Frame

The fiber glass screening material used in the window screen and the material for manufacture of the screen frame are warranted against manufacturing defects resulting in rotting or rusting, for a period of 10-Years. Should such a manufacturing defect occur, the Manufacturer agrees to furnish new screen material or new screen frame material to the Property Owner.

10-Year Limited Warranty - Insulating Glass Unit

The hermetically sealed insulated glass unit of Fairfield Vinyl Windows and Patio Doors is warranted for a period of 10-Years from date of original purchase against development of material obstruction of vision occurring from manufacturing defects, resulting from film formation or dust collection between the interior glass surfaces, caused by failure of the hermetic seal, under conditions of normal use and service.

Property Owner Claim Procedure and Other Warranty Provisions

Any claims for defects under this Limited Warranty should be made in writing to Alside Windows Northwest, 19720 Bothell-Everett Highway, Bothell, Washington 98012, Attention: Warranty Services, promptly after discovery of the claimed defect, describing the defect claimed and referring to this Warranty and date of window or patio door installation, together with the name of contractor and proof of purchase. Allow a reasonable time for inspection purposes if determined to be necessary.

If the windows or patio doors do not conform to this warranty and any such manufacturing defect occurs within the time period specified, according to the provisions of this warranty, then Alside agrees, at its option, to repair or replace the defective part or component of the window or patio door.

Replacement parts or components furnished by Manufacturer under this Warranty will have the standard color available at that time. A color variance may occur between the new replacement part or component in comparison to the original window or patio door due to weathering exposure and would not be indicative of defects in the part or component.

Alside reserves the right to discontinue or change any Fairfield Vinyl Window or Patio Door as manufactured. If the part or component of the window or patio door originally installed is not available and Alside determines to make replacement, Alside shall have the right to substitute a compatible part or component.

The Manufacturer does not warrant installation nor defects caused by installation. This Warranty covers only the specific manufacturing defects as specified herein. This Warranty does not cover any other damages or material

failure including, but not limited to, normal weathering of sash frames and main frame, and screen and screen frame, oxidation, accidents or intentional damage, or fire, flood, windblown objects, hail, lightning, earthquake or other Acts of God, chemical pollutants, mildew, negligent maintenance, fading, misuse or abuse, building settlement or structural defects, or if subjected to stresses resulting from localized heat sources which cause excessive temperature differentials over the glass surfaces or edges, or any other causes or occurrences beyond the Manufacturer's control. This Warranty does not apply if the windows or patio doors are painted, varnished or coated with any other substance that is not factory applied. Alside is not responsible for problems relating to barrier EIFS or any system that does not allow for the proper management of moisture within the wall system. Alside is not liable for incidental or consequential damage.

Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which the Manufacturer has no control, contribute to the severity of these conditions.

Condensation on windows or patio doors may occur as the natural result of humidity within the house or building area and changes in interior/exterior temperatures, and does not indicate a defect in the window or patio door. This Warranty does not cover condensation nor frost or freezing from condensation on the windows or patio doors.

This Limited Warranty is limited to the manufacturer's furnishing repaired or replacement parts or components of the window or patio door, free of charge, within the time period specified, or as applicable, according to the provisions of this Warranty, on Manufacturer receiving from the Property Owner any such claimed defective parts or components of the window or patio door.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE ONLY EXPRESS WARRANTIES EXTENDED BY ALSIDE FOR THE WINDOWS OR PATIO DOORS. IN LIEU OF ALL OTHER WARRANTIES, AND THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF ALSIDE AND THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. ALSIDE SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THE WINDOWS OR PATIO DOORS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

This warranty applies only to those Fairfield windows and doors purchased on or after March 5, 2001 for use in the United States.

Fairfield Vinyl Windows and Patio Doors are manufactured and warranted by Alside Windows Northwest, 19720 Bothell-Everett Highway, Bothell, Washington 98012.

Alside
WINDOW SYSTEMS

*Suggested Cleaning of Fairfield Series™
Vinyl Window and Patio Door Sash
Frames and Main Frame*

The exterior surface of the sash frames and main frame of Fairfield Series™ Vinyl Windows and Patio Doors will be exposed to airborne dirt depending on atmospheric conditions which may be prevalent in the area. Rainfall may be adequate to remove surface dirt. In areas not accessible to rain, the vinyl window and patio door sash frames and main frame can be washed periodically. If you desire to do a more thorough cleaning, or where dirt collection conditions occur, follow these simple instructions.

For hard-to-remove dirt such as soot and grime, wipe the vinyl sash frames and main frame down with a solution consisting of the following ingredients: 1/3 cup powdered detergent (Tide, Fab or the equivalent) 2/3 cup household cleaner (Soilax, Spic & Span or the equivalent), 1 gallon water.

If mildew is a problem, in the area, prepare the solution above but substitute 1 quart of liquid laundry bleach for 1 quart of water.

CAUTION: WHEN USING ANY OF THE ABOVE CHEMICAL CLEANING AGENTS, FOLLOW THE PRODUCT MANUFACTURER'S PRECAUTIONARY SAFETY RECOMMENDATIONS ON CONTAINER LABEL. PROTECT AGAINST CONTACT OF THE SOLUTION WITH EYES OR SKIN.

GREATER CONCENTRATIONS MAY CAUSE DAMAGE TO THE VINYL SASH FRAMES AND MAIN FRAME. DO NOT USE CLEANSERS CONTAINING ABRASIVE PARTICLES, SOLVENT OR PAINT REMOVER FOR CLEANING THE VINYL SASH FRAMES AND MAIN FRAME.

This cleaning information is suggested in an effort to be of assistance; however, Manufacturer can assume no responsibility for results obtained which are dependent on the solution chemicals as prepared and method of application.



Alside® is a registered trademark,
and Fairfield Series is a trademark of Alside
6/03 75-2532-01